

Hungry Tum Supply- Stock Ordering Process for Franchise Customers

This document explains how to order stock through Hungry Tum Supply and what lead times to expect.

Hungry Tum Supply brings together products from different suppliers. Because of this, not every product follows the same delivery process. Some items can be turned around quickly, while others require more notice.

Please use this guide when placing orders so your site has enough stock and avoids last-minute shortages.

1. Key Ordering Principle

Please order ahead wherever possible.

Different stock types have different lead times. Hungry Tum Supply will always try to support urgent requests, but we cannot guarantee short-notice delivery where the supplier, courier, butcher, or print partner requires more time.

The safest approach is to review your stock weekly and place orders before you reach critical stock levels.

2. Stock Categories and Lead Times

Sauces

Sauces are currently produced by our sauce production kitchen.

Sauce orders should be placed before **2pm on Friday** for **delivery the following Friday**.

The minimum sauce order value is **£48**.

Sauces are packed in **1kg vacuum-packed bags**.

Please note that sauce orders require enough time for the supplier to process, prepare, pack, and make the order ready for courier collection.

Meat

Meat orders usually require a **48–72 hour turnaround**.

This is because the butcher needs time to:

1. Pick and prepare the stock
2. Have the order collected by courier
3. Send it for next-day delivery

Although the courier service is usually next-day delivery service from collection at depot, there may be occasions where the delivery arrives a day later instead.

For this reason, meat orders should not be left until the last minute. Sites should plan meat orders in advance based on expected sales volume.

Stickers and Branded Labels

Sticker and branded label orders have a standard lead time of **14 days**.

An express option may be available at checkout. If selected, the turnaround can usually be reduced to around **7 days**.

Please make sure sticker orders are placed early, especially if they are required for packaging, product presentation, or platform compliance.

Essentials Goods

Essential goods are supplied through our discounted trade partnership with Brakes. Once you sign up with us, an account will be created for you, and a delivery day will be allocated. Your deliveries will follow your allocated delivery schedule as outlined on your Hungry Tum account.

Every site will have its own assigned delivery day, displayed to you on your account or provided to you on request through the Hungry Tum whatsapp channel (07520655361). Orders should be placed in line with that delivery window.

3. Ordering Through Hungry Tum Supply

All stock orders should be placed through either the Hungry Tum Supply platform or our Whatsapp ordering service by messaging us on 07520655361.

When placing an order, please check:

- Product type
- Quantity required
- Site name
- Delivery address
- Required delivery date
- Any express delivery options
- Any minimum order values

Once an order is placed, Hungry Tum Supply will process it according to the relevant supplier's ordering schedule.

4. Delivery Expectations

Delivery times vary depending on the product type.

Some goods are produced, picked, packed, or printed before they can be sent. Couriered items may also be affected by courier delays outside of Hungry Tum Supply's direct control.

Estimated delivery times should be treated as expected windows rather than guaranteed arrival times.

Where possible, please avoid placing orders only when you are about to run out of stock.

5. Urgent Orders

Urgent orders may be possible depending on the product type and supplier availability.

However, urgent orders are not always guaranteed.

Some urgent orders may require:

- Express delivery fees
- Supplier approval
- Different courier arrangements
- A reduced product selection
- A longer delivery window than expected

If your site urgently needs stock, please contact Hungry Tum Supply as soon as possible.

6. Checking Your Delivery

When your order arrives, please check it immediately.

You should check:

- The correct products have arrived
- The correct quantities have arrived
- Packaging is intact
- Chilled or frozen goods are in suitable condition
- Any labels, stickers, or branded items are correct
- Any damages or missing items are reported straight away

Any issues should be reported to Hungry Tum Supply as soon as possible, with photos where relevant.

7. Planning Stock Properly

Each site is responsible for monitoring its own stock levels and ordering in good time.

Hungry Tum Supply can support with supplier coordination, product access, and ordering guidance, but sites should not rely on last-minute ordering as their normal process.

To avoid disruption, we recommend each site reviews stock levels at least once per week and places orders based on expected sales, upcoming trading days, and delivery lead times.

8. Quick Reference Table

Product Type	Expected Lead Time	Key Rule
Sauces	7 day from cutoff (Friday)	Minimum £48 order value
Meat	48–72 hours	Order early to allow butcher picking and courier delivery
Stickers / Labels	14 days standard / 7 days express	Express option available at checkout
Brakes Essentials	Site-specific delivery day	Follow your allocated delivery schedule

9. Need Help?

If you are unsure what to order, when to order, or whether your site has a specific delivery day, please contact Hungry Tum Supply before placing your order.

You can reach us by email on admin@hungrytum.co or on whatsapp messaging this number 07520655361.

Ordering early gives us the best chance of keeping your site fully stocked and avoiding disruption.

[ORDER STOCK HERE](#)